Things you should know about your AFA Membership

1. Purchase of tickets

Step 1: Login to your account
https://asianfilmarchive.org/my-account/

Step 2: View info about your account through your Dashboard
https://asianfilmarchive.org/my-account/
**Step 3:** Click on Get Tickets. You should be taken to a page where you are able to see the ticket options available to you according to your membership tier. Therefore, if you are an Explorer member, you should only be able to see the ticketing options for General, Concession and Explorer available to you.

Do note that you can only select and check out ONE ticket corresponding to your membership per screening for yourself. If you wish to purchase tickets for friends, please select General/Concession.
2. Usage of complimentary coupons

**Step 1:** Login to your account
https://asianfilmarchive.org/my-account/

**Step 2:** View info about your account through your Dashboard
https://asianfilmarchive.org/my-account/
My Account

Dashboard
Orders
My Subscriptions
My Event Orders
My Coupons
Addresses
Account Details
Logout

Hello Test (not Test? Log out)

From your account dashboard you can view your recent orders, manage your shipping and billing addresses, and edit your password and account details.

Membership ID: #395

Louisa Test
Membership: Explorer
Next Payment: March 11, 2024 (UTC+0)
Expiry Date: Never Ends
Step 3: From the Dashboard, click on “My coupons” and you will see the number of coupon you have available for use.

*Note: Coupons can only be applied for tickets (Coupons are your complimentary tickets)*

https://asianfilmarchive.org/my-account/my-coupons/

Remember to add the coupon to your cart before checking out. It is recommended that you only check out one ticket at a time when using your complimentary coupons and do not add items from the web shop to the cart.
Per instructions, click on the coupon to automatically apply it to your ticket purchase before proceeding to pay via Paypal.
3. Subscription Information and Managing your Subscription

**Step 1:** Login to your account
https://asianfilmarchive.org/my-account/

**Step 2:** View info your account at Dashboard
https://asianfilmarchive.org/my-account/

The membership ID here acts as your e-membership card. Do screenshot the page, or remember the number for easy access to provide to AFA Front of House staff for screenings.
Step 3: From Dashboard click on “My subscription” to see your membership subscription information. Click “View” button to view full details. 
https://asianfilmarchive.org/my-account/sumo-subscriptions/
**Step 4:** You can cancel or upgrade membership package through here.
Step 5: Upgrade your membership by clicking on the tier you would like and then click on “Sign Up Now”.

Enjoy a 10% discount on your membership upgrade when you choose to upgrade one month before your renewal date.